

Our clients tell you how The Baldwin Company helped to level the playing field for them, so that the prior experience of their insurance companies' adjusters did not put these policyholders at an unfair disadvantage:

"You and your colleagues equalized the balance between us and the insurance company's adjusters. You held our hands while we were in shock and helped us to focus, taking the burdens away from us and freeing us to operate our business. You had the expertise needed to properly settle inventory losses, property losses, and business interruption losses, and did so in our interests."

Maurice Fox

Fox Music Company - Charleston, SC

"Following my manufacturing plant's total-loss fire, I – like most people – thought that my agent and the insurance company would take care of me. I quickly found out that was not the case. Through The Baldwin Company, I was represented by someone with equal or more experience and knowledge regarding policy coverages, claims preparation and adjustment than the insurance company's adjuster had, resulting in a much better settlement than if I had taken on this task myself."

Donald R. Chapman

fire - American Lockstitch Corp. - Norwood, NC

"I was somewhat skeptical of retaining your firm for help with our claim for a warehouse fire over in Cramerton. But I was very pleasantly surprised about the results. Having an advocate on our side has certainly paid off."

David C. Reeves

warehouse fire - E. F. Hutton & Company - Charlotte, NC

"We received excellent service from Baldwin in arriving at a fair agreement with the insurance carrier on our apartment building fire in Huntsville – which we did not have the expertise to accomplish ourselves."

John B. Bagwell, CPM ®

apartment fire - Arlington Properties – Birmingham, Alabama

"I cannot imagine how our management would have been able to handle orchestrating the repairs of our fire-damaged production line alone, with handling the intricacies of an extensive insurance claim. Without your experience and hard work, Cessco would have only received a fraction of the funds necessary to insure our recovery."

Grady Query

fire - Cessco Chemical Sales & Service - Johns Island, SC

"As a result of your negotiations with the insurance adjusters, complete inventory evaluations, accurate appraisals, and thorough accounting and reconstruction of my lost income, you were able to get me a fair amount of compensation for all the losses."

Dr. Blair M. Bycura

Podiatrist & Surgical Foot Specialist - Charlotte, NC

"It is devastating to see portions of your belongings in our century-old engineering and surveying firm completely burned – some partially charred and the rest singed and covered with smoke. After the insurance company's adjuster asked us to give him a list of items damaged and lost within the building, as well as damages to the building itself, our 11-person staff floundered around for a week with no measurable results. It was such a relief when Baldwin showed up and said, 'Put all your employees back to work on engineering problems, and let me handle the fire problems.'"

C. P. Palmer, Sr.
fire - Palmer & Mallard, Engineers – Sumter, SC

"The claim was much more complicated than I had first imagined, and we would have been at the mercy of the insurance company, without your direction. I would advise anyone who sustains a major loss such as ours to immediately seek out your involvement. You have my strongest recommendation. Please know that you will be the first person I call if ever faced with a loss of this nature again."

Armand G. Curtis
NCNB Greenville Trust Offices - Greenville, SC

"You certainly enlightened me. I only wish I had known of you and had contacted you immediately after my fire, rather than going through the agony of dealing with the insurance company adjuster for several months before I had a friend recommend your company."

"I hope that I never need your services again, but if I do, I will call you immediately and not wait until I have exhausted all possibilities of settling with the insurance company adjuster."

R. D. (Bob) Reed
fire - Reed Supply Company – Building Components - Thomasville, NC

"I would certainly give an unqualified thumbs-up to the job you and your company did for us. Had you not assisted us, I think we would still be struggling with it and would not have gotten a fair settlement."

Dr. Nicholas Fax, Jr., M.D.
Coastal Plain Orthopedic Clinic - Lumberton, NC

"I am glad someone told me about The Baldwin Company. Thanks for taking a lot off me in preparing the Proof of Loss statement and in dealing with the insurance company. It was a big help being able to get back to my work instead of doing all the work for the insurance company."

John W. Grice, Jr.
skating rink - Gastonia, NC

"Bottom line, we'd have never gotten a fair settlement from the carrier without your help. Next time we have a loss of any magnitude, we will retain your firm right from the start."

Kip Darling
The Docksider Inn – Oceanfront - Kure, NC

"I would suggest to any businessman or homeowner who has suffered the tragedy of a property loss to engage your firm immediately. There is absolutely no way that an individual person is equipped to handle the details necessary to bring about the settlement that you did for us. I can tell you this: if we ever have the misfortune to have another loss, as soon as we hang the phone up with the fire department, we will be calling you."

Wm. L. Sheppard, Jr.
Air-a-Plane Corporation - Norfolk, Virginia